

APPENDIX F: ORDERING RETROSPECTIVE DATA

Orders for retrospective AVHRR and TOVS Level 1b data can be placed through the Comprehensive Large Array-data Stewardship System (CLASS) website at www.class.noaa.gov. All ad hoc orders placed via the CLASS website are free. Requests for bulk orders or data to be copied to physical media for shipping must go to the National Climatic Data Center (NCDC). Please contact the NCDC Satellite Services Group at NCDC.satorder@noaa.gov with details. Each bulk order request will be reviewed to ascertain cost and delivery schedule. All servicing costs must be paid in advance before the order is fulfilled.

Subscriptions to near real-time data can be requested via the CLASS Help Desk at class.help@noaa.gov.

When placing a bulk order request to NCDC, the following parameters should be specified to insure accuracy in estimating cost and delivery time:

- Type of data (also specify whether Level 1b or operational product)
- Dates and times of data
- Channels
- Satellite name
- Day, night or both
- Area (latitude/longitude box)
- Orbit numbers if known
- Media type (only external hard drives are offered – preferably formatted for LINUX)
- Packed or unpacked (Level 1b data only)